

EdgeXOS Platform Notes

XRoads Networks

Edge Network Appliance Platform Notes

EdgeXOS Licensing Issues

What I see a message that say I have Illegal Licensing?

This message can appear under the XRoads Alert Log under the XRoads home page. This message is typically not an issue as it should be followed by a message that says the licensing has been verified.

Example:

System Licensing Verified

However if the only message which appears is this message:

Illegal System Licensing

Then the system is invalid and will not function properly. In fact, in this state, only the interfaces will be configurable. None of the other functionality of the device will be enabled.

This kind of error can only occur if the device itself has been tampered with. This is a direct violation of XRoads Networks sales agreement which is transferrable to any user attempting to operate the device. XRoads Networks does not allow the transfer of its licensing to third parties so that could also be another issue.

If you also see this message:

This system is in violation of its licensing agreement, please contact XRoads Networks at 888-9-XROADS immediately to avoid legal action.

It means that the device has been corrupted to a degree should not be used and you should contact XRoads Networks so that we may assist in determining how to assist you further. We would most likely request that you send the device to us and will attempt to arrange to get you a new device at a reduced price, as the device you have is either invalid (i.e. not from XRoads Networks) or the device has been tampered with to the degree that the code itself has been modified. In either circumstance, this is a violation of our licensing agreement.

For more information, please contact an XRoads Networks representative immediately.